Immediate release: Thursday, 31st January, 2019



Best Practice launches new General Practice Software update

Bp Premier Indigo Service Pack 1 launched today

Best Practice Software's new release of their popular general practice software Bp Premier - Indigo Service Pack 1 (SP1), has been launched today.

Best Practice Software's General Manager Innovation and Development, John Rayfield, said Indigo SP1 includes significant enhancements to electronic communications; including consent options and patient enrolment features, and Bp SMS functionalities to Bp Premier.

"We are very pleased to launch Bp Premier Indigo SP1 today, with many management and clinical changes that will benefit general practice around Australia" Mr Rayfield said.

"We have created some invaluable supporting material to help our customers navigate our latest release, including Quick Reference Guides, Videos and updates to our ever popular Bp Premier Knowledge Base" Mr Rayfield said.

Be Premier Indigo SP1 Snapshot

Enhanced Bp Comms consent and enrolment

- As part of the enhanced Bp Comms feature, Practices must choose which electronic communication consent options they want to implement in their practice as this determines what is available for the individual patients to consent to
- Patients must consent to the additional clinical-related consent options and either go through a 2-stage mobile number verification process or 1-stage enrolment. All this will be explained in the resource material.

Enhanced SMS functionality

- The ability to directly SMS patients from the Inbox
- Be able to send a SMS directly from the Patient record
- Follow-up of patient results will be made easier with the inclusion of the Bp SMS feature available in the Follow up Inbox
- Reminders can now be sent to consented patients using Bp SMS
- Database (Utilities) Search utilise Bp Premier's inbuilt search tool to identify groups of patients and contact them using the Bp SMS service
- Default templates are available for each type of message

Contact notes

- The ability to record a note for all electronic communications with a patient
- All messages to an individual patient can be viewed from Patient demographics and the Patient clinical record
- All messages sent to all patients can be viewed from the main Bp screen (used to check for failed messages)

Access to additional Provider directories

- HealthLink online directory
- HealthShare referral directory

SafeScript

Integrates with the SafeScript real time prescription monitoring project (Victoria only)

Bp Premier customers can upgrade to Indigo SP1 directly from the Best Practice website: www.bpsoftware.net. Resource materials will also be sent to every customer in the coming weeks.

For more details on Bp Premier email: <u>sales@bpsoftware.net</u> or phone 1300 40 1111 (Option 1, then Option 2) or visit: www.bpsoftware.net.

ENDS

Photo caption: Best Practice Software CEO Dr Frank Pyefinch checks out Bp Premier's new release – Indigo SP1.

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Media Announcement

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About Best Practice Software

Best Practice Software is a leading Australasian provider of medical software.

Since launching in 2004, Best Practice has forged a reputation for quality products, great user functionality, and excellent customer support. We've partnered with medical practitioners to deliver a range of cutting-edge and user-friendly clinical and management software solutions for general practice, specialists and allied health professionals, designed for simplicity, easy operation, feature-rich application and real world dependability. We provide updates and enhancements, and regularly engage with our customers with tailored training solutions and user events. Our reputation is built on trust, and our products and support services are delivered with our customers in mind.

Best Practice really is an evolution in medical software.

For further information

For further information on this announcement, please contact **Trish Mears, Manager Marketing, Communications** and **Events** on +61 7 3223 7744 or email trish.mears@bpsoftware.net.

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